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भारत संचार निगम लिमिटेड

(भारत सरकार का उद्यम)

BHARAT SANCHAR NIGAM LIMITED

(A Government of India Enterprise)



No.GM/S&M-CM/T-224/ 10-11/ Promotional tariff & Ctopup SIMs / 62 dted, the 18.08.2012

To

All Heads of SSAs,
Tamil Nadu Circle.

Sub: - 120 seconds timeout for Ctop up transactions--- Implementation in Pyro as per Minutes of meeting issued by corporate office, New Delhi.

Ref: C.O Ir no MOB-44/lbs-2012/ august 01 2012.

Kindly refer to the letter cited under reference where in it is instructed to implement 120 sec time out at Pyro end for the ctopup transactions.

As per the above instructions, within 120 seconds if no response is received from IN to Pyro server for a specific transaction, Pyro will have to treat the transaction as failed and amount is to be refunded to dealers account. Further the Pyro/ CTOPUP team has to pass such transaction data, where 120 sec Timeout occurred to IN for reconciliation at IN. The transaction is to be reversed at IN, if there are any successful transactions on the IN side out of this data.

The same is implemented in M/s. PYRO from 17.8.2012. All the AGM (sales)/FM of the SSAs are requested to convey the information to all the channel partners.

Deputy General Manager (Sales)-CM,
O/o GM(S&M-CM),
Tamil Nadu Circle, Chennai.